

REPLY TO: Columbia
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April 5, 2013

VIA E-FILE AND ELECTRONIC LETTER

The Honorable Jocelyn G. Boyd, Esquire
Chief Clerk & Administrator
The Public Service Commission of South Carolina
101 Executive Center Drive (29210)
P.O. Drawer 11649
Columbia, SC 29210

Re: Request of Frontier Communications of the Carolinas, Inc. for Waiver of PSC
Regulation 103-601(3)
Docket No. 2012-359-C
Our File No. 7377.001

Dear Madame Clerk:

In follow up to the prior letter dated February 28, 2013 and as requested by the Commission, Frontier first sought permission prior to any implementation of a waiver from the requirement to distribute printed bound copies of white page directories, and Frontier still does want that permission granted by Order No. 2013-33 and intends to go electronic in the future. Frontier has not made the move over to electronic from hard copies due to time line constraints. Since that letter, it has been brought to our attention that there is need of clarification. Frontier has not yet notified any customer in South Carolina via a notice or notice inside billing about the transition to electronic. Frontier will update and notify the Commission and ORS when it is ready to go fully electronic, as well as notify its customers as provided in the Petition, and then Frontier will proceed to go electronic as outlined in its Petition.

Please know that the free on-line white pages directory found at <http://frontierpages.com> does provide a listing for all Frontier customers who have a published telephone number. This on-line directory only provides such information for Frontiers' service area and published number customers and would not include any un-served areas or customers that do not want their telephone number published in any directory by Frontier. For example, any search for the surname "Smith" in Lexington, SC will not yield any results since this is not an area serviced by Frontier. However, the same search for a person with the surname "Smith" in Laurens, SC will yield numerous results as

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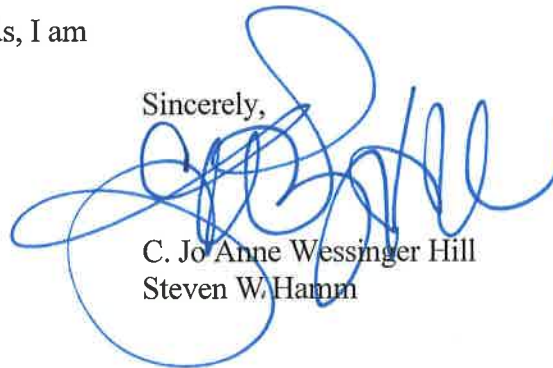
this is an area within Frontier's territory.¹ The exchanges or areas serviced by Frontiers are as follows: Abbeville, Andrews, Bishopville, Bowman, Calhoun Falls, Conway, Ehrhardt, Elloree, Fairfax, Georgetown, Hollywood, Hemingway, Jackson, Johnsonville, Kingstree, Lamar, Lake City, Laurens, McCormick, Manning, Myrtle Beach Main, Olar, Olanta, Pamplico, Pawleys Island, Santee, Shaw View Heights, Summerton, Sumter, Simpsonville, Woodruff, Walterboro, Winnsboro, Myrtle Beach Wh, and Yemassee. Directories for these areas are published in accordance with the attached publication schedule. See Attachment A.

Frontier has also contacted and spoken with the representatives of the Office of Regulatory Staff (ORS) about the same. It is our understanding that the ORS is fine, does not object and has been updated on the matter.

If you or the Commission should have any questions, please do not hesitate to contact us.

With kindest regards, I am

Sincerely,

A handwritten signature in blue ink, appearing to read "C. Jo Anne Wessinger Hill", is written over the typed name. The signature is stylized with loops and flourishes.

C. Jo Anne Wessinger Hill
Steven W. Hamm

Attachment – A and B

cc: Joseph Melchers, Esq. (Joseph.Melchers@psc.sc.gov)
Nanette Edwards, Esq. ORS (nsedwar@regstaff.sc.gov)
Joseph J. Starsick, Jr.
Stan Pace, Esq.

¹ Attachment B provides examples of searches using the on-line directory for commonly used surnames in the exchanges areas serviced by Frontier in the State of South Carolina.